

Holmes Murphy Fraternal Practict/ADT National Partnership National Account Program

HMFP has a preferred partnership with ADT, which can help manage your organization's risks with custom integrated solutions to help cover all your locations—inside and out. The ADT local teams will tailor your systems to meet the specific needs of each facility.

Who is ADT?

- One of the largest commercial systems integrators
- 100% focused on commercial
- Security, fire, life safety and risk consulting
- Dedicated commercial and National Account monitoring centers
- Dedicated commercial leadership and customer service teams
- 145+ years in business

Features of the National Account Partnership

- ADT Commercial has approximately 2,000 in-house field technicians, 150 local offices, National Account Operations Center and four redundant ADT Monitoring Centers.
- Service is performed approximately 90% of the time by in-house resources.
- Program and Project Managers oversee progress of all installations.
- Subcontract resources may be used for initial transition of current monitoring systems to ADT centers, and are used to maximize efficiency for new installation work. Subcontractors are vetted through a strict approval process.
- Our National Account Operations Center is comprised of teams who are responsible for all facets of customer interaction.
- Our unique pod configuration of employees collaborates on your specific account.
- Teams liaison with field offices to ensure expectations are communicated.
- eSuite online account management tool with daily activity dashboard to review highlights outliers and trends allowing for proactive resolution.
- 24 hour Operations Center without phone call trees (live person answers)

For more information, contact:

John Pine

National Account Manager.

M: [317.383.7767](tel:317.383.7767) E: johnpine@adt.com

www.adt.com/commercial