



FPMA/SERVICEMASTER PARTNERSHIP

HMFP has developed a partnership with ServiceMaster Recovery Management, which will afford all FPMA clients direct access to a reputable emergency remediation company.

What ServiceMaster can do:

- Emergency water, mold, smoke and fire mitigation services and more
- Pre-approved Pricing
- Designated Account Manager
- Priority Response To Your Loss
- 24/7/365 Emergency Response Network
- Disaster Operations Center
- Advanced Equipment & Resource Staging
- Tailored Recovery Solutions

**A dedicated FPMA number will be available
24 Hours a Day | 7 Days a Week | 365 Days a Year
888-927-4877**

www.servicemastercat.com

After the Call:

- SRM callback within 45 minutes to notify you of ETA of First Responder
- SRM First Responder will arrive onsite within 4 hours for site walk with Client Representative
- SRM will communicate loss to HMFP Rep within 8 hours
- Emergency Mitigation Crew dispatched within 8 hours
- Project Manager will identify special needs, deadlines and priorities with Client Rep
- Project Manager will develop budgetary estimate using Willis approved pricing
- Project Manager will provide verbal update to Client Rep and/or HMFP Representative daily

